#### SECOND REGULAR SESSION

# **HOUSE BILL NO. 1913**

## 91ST GENERAL ASSEMBLY

### INTRODUCED BY REPRESENTATIVE KELLY (27).

Read 1st time February 13, 2002, and 1000 copies ordered printed.

TED WEDEL, Chief Clerk

3154L.03I

## AN ACT

To repeal sections 190.100, 190.101, 190.102, 190.103, 190.105, 190.108, 190.109, 190.120, 190.131, 190.133, 190.142, 190.143, 190.160, 190.165, 190.171, 190.175, 190.176, 190.180, 190.185, 190.190, and 190.196, RSMo, and to enact in lieu thereof twenty-three new sections relating to ambulance services, with an effective date.

Be it enacted by the General Assembly of the state of Missouri, as follows:

Section A. Sections 190.100, 190.101, 190.102, 190.103, 190.105, 190.108, 190.109, 190.120, 190.131, 190.133, 190.142, 190.143, 190.160, 190.165, 190.171, 190.175, 190.176, 190.180, 190.185, 190.190, and 190.196, RSMo, are repealed and twenty-three new sections enacted in lieu thereof, to be known as sections 190.100, 190.101, 190.102, 190.103, 190.105, 190.108, 190.109, 190.120, 190.131, 190.133, 190.142, 190.143, 190.160, 190.165, 190.171, 190.172, 190.173, 190.175, 190.176, 190.180, 190.185, 190.190, 190.196, to read as follows: 6 190.100. As used in sections 190.001 to 190.245, the following words and terms mean: 2 (1) "Advanced life support (ALS)", an advanced level of care as provided to the adult 3 and pediatric patient such as defined by national curricula, and any modifications to that curricula 4 specified in rules adopted by the department and board pursuant to sections 190.001 to 190.245; 5 (2) "Ambulance", any privately or publicly owned vehicle or craft that is specially designed, constructed or modified, staffed or equipped for, and is intended or used, maintained or operated for the transportation of persons who are sick, injured, wounded or otherwise 7 incapacitated or helpless, or who require the presence of medical equipment being used on such individuals, but the term does not include any motor vehicle specially designed, constructed or 10 converted for the regular transportation of persons who are disabled, handicapped, normally

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using a wheelchair, or otherwise not acutely ill, or emergency vehicles used within airports;

- 12 (3) "Ambulance service", a person or entity that provides emergency or nonemergency 13 ambulance transportation and services, or both, in compliance with sections 190.001 to 190.245, 14 and the rules promulgated by the department **and board** pursuant to sections 190.001 to 15 190.245;
- 16 (4) "Ambulance service area", a specific geographic area in which an ambulance service 17 has been authorized to operate;
  - (5) "Basic life support (BLS)", a basic level of care, as provided to the adult and pediatric patient as defined by national curricula, and any modifications to that curricula specified in rules adopted by the department **and board** pursuant to sections 190.001 to 190.245;
  - (6) ["Council", the state advisory council on emergency medical services] "Board", the state board of emergency medical services;
    - (7) "Department", the department of health and senior services, state of Missouri;
  - (8) "Director", the director of the department of health and senior services or the director's duly authorized representative;
  - (9) "Dispatch agency", any person or organization that receives requests for emergency medical services from the public, by telephone or other means, and is responsible for dispatching emergency medical services;
  - (10) "Emergency", the sudden and, at the time, unexpected onset of a health condition that manifests itself by symptoms of sufficient severity that would lead a prudent layperson, possessing an average knowledge of health and medicine, to believe that the absence of immediate medical care could result in:
  - (a) Placing the person's health, or with respect to a pregnant woman, the health of the woman or her unborn child, in significant jeopardy;
    - (b) Serious impairment to a bodily function;
    - (c) Serious dysfunction of any bodily organ or part;
    - (d) Inadequately controlled pain;
  - (11) "Emergency medical dispatcher", a person who receives emergency calls from the public and has successfully completed an emergency medical dispatcher course, meeting or exceeding the national curriculum of the United States Department of Transportation and any modifications to such curricula specified by the department **and board** through rules adopted pursuant to sections 190.001 to 190.245;
  - (12) "Emergency medical response agency", any person that regularly provides a level of care that includes first response, basic life support or advanced life support, exclusive of patient transportation;
    - (13) "Emergency medical services for children (EMS-C) system", the arrangement of

personnel, facilities and equipment for effective and coordinated delivery of pediatric emergency medical services required in prevention and management of incidents which occur as a result of a medical emergency or of an injury event, natural disaster or similar situation;

- (14) "Emergency medical services (EMS) system", the arrangement of personnel, facilities and equipment for the effective and coordinated delivery of emergency medical services required in prevention and management of incidents occurring as a result of an illness, injury, natural disaster or similar situation;
- (15) "Emergency medical technician", a person licensed in emergency medical care in accordance with standards prescribed by sections 190.001 to 190.245, and by rules adopted by the [department] **board** pursuant to sections 190.001 to 190.245;
- (16) "Emergency medical technician-basic" or "EMT-B", a person who has successfully completed a course of instruction in basic life support as prescribed by the [department] **board** and is licensed by the [department] **board** in accordance with standards prescribed by sections 190.001 to 190.245 and rules adopted by the [department] **board** pursuant to sections 190.001 to 190.245;
- (17) "Emergency medical technician-paramedic" or "EMT-P", a person who has successfully completed a course of instruction in advanced life support care as prescribed by the [department] **board** and is licensed by the [department] **board** in accordance with sections 190.001 to 190.245 and rules adopted by the [department] **board** pursuant to sections 190.001 to 190.245;
- (18) "Emergency services", health care items and services furnished or required to screen and stabilize an emergency which may include, but shall not be limited to, health care services that are provided in a licensed hospital's emergency facility by an appropriate provider or by an ambulance service or emergency medical response agency;
- (19) "First responder", a person who has successfully completed an emergency first response course meeting or exceeding the national curriculum of the United States Department of Transportation and any modifications to such curricula specified by the department **and board** through rules adopted pursuant to sections 190.001 to 190.245 and who provides emergency medical care through employment by or in association with an emergency medical response agency;
- (20) "Health care facility", a hospital, nursing home, physician's office or other fixed location at which medical and health care services are performed;
- (21) "Hospital", an establishment as defined in the hospital licensing law, subsection 2 of section 197.020, RSMo, or a hospital operated by the state;
- 81 (22) "Medical control", supervision provided by or under the direction of physicians to 82 providers by written or verbal communications;

83 (23) "Medical direction", medical guidance and supervision provided by a physician to 84 an emergency services provider or emergency medical services system;

- (24) "Medical director", a physician licensed pursuant to chapter 334, RSMo, designated by the ambulance service or emergency medical response agency and who meets criteria specified by the department **and board** by rules pursuant to sections 190.001 to 190.245;
- (25) "Memorandum of understanding", an agreement between an emergency medical response agency or dispatch agency and an ambulance service or services within whose territory the agency operates, in order to coordinate emergency medical services;
- (26) "Patient", an individual who is sick, injured, wounded, diseased, or otherwise incapacitated or helpless, or dead, excluding deceased individuals being transported from or between private or public institutions, homes or cemeteries, and individuals declared dead prior to the time an ambulance is called for assistance;
- (27) "Person", as used in these definitions and elsewhere in sections 190.001 to 190.245, any individual, firm, partnership, copartnership, joint venture, association, cooperative organization, corporation, municipal or private, and whether organized for profit or not, state, county, political subdivision, state department, commission, board, bureau or fraternal organization, estate, public trust, business or common law trust, receiver, assignee for the benefit of creditors, trustee or trustee in bankruptcy, or any other service user or provider;
  - (28) "Physician", a person licensed as a physician pursuant to chapter 334, RSMo;
- (29) "Political subdivision", any municipality, city, county, city not within a county, ambulance district or fire protection district located in this state which provides or has authority to provide ambulance service;
- (30) "Professional organization", any organized group or association with an ongoing interest regarding emergency medical services. Such groups and associations could include those representing volunteers, labor, management, firefighters, EMT-B's, nurses, EMT-P's, physicians, communications specialists and instructors. Organizations could also represent the interests of ground ambulance services, air ambulance services, fire service organizations, law enforcement, hospitals, trauma centers, communication centers, pediatric services, labor unions and poison control services;
- 112 (31) "Protocol", a predetermined, written medical care guideline, which may include standing orders;
  - (32) "Regional EMS advisory committee", a committee formed within an emergency medical services (EMS) region to advise ambulance services[, the state advisory council on EMS] and the [department] **board**;
- 117 (33) "Stabilize", with respect to an emergency, the provision of such medical treatment 118 as may be necessary to attempt to assure within reasonable medical probability that no material

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deterioration of an individual's medical condition is likely to result from or occur during ambulance transportation unless the likely benefits of such transportation outweigh the risks;

- (34) ["State advisory council on emergency medical services", a committee formed to advise the department on policy affecting emergency medical service throughout the state;
- (35)] "State EMS medical directors advisory committee", a subcommittee of the [state advisory council on emergency medical services] **board** formed to advise the [state advisory council] **board** on emergency medical services and [the department on] medical issues;
- (35) "Stretcher van", any vehicle other than an ambulance designed and equipped to transport passengers in a supine position. No such vehicle shall be used to provide medical services;
- (36) "Stretcher van service", any person or agency that provides stretcher van transportation to passengers who are confined to stretchers and whose conditions are such that they do not need and are not likely to need medical attention during transportation;
- [(36)] (37) "Trauma", an injury to human tissues and organs resulting from the transfer of energy from the environment;
- [(37)] (38) "Trauma care" includes injury prevention, triage, acute care and rehabilitative services for major single system or multisystem injuries that potentially require immediate medical or surgical intervention or treatment;
- [(38)] (39) "Trauma center", a hospital that is currently designated as such by the department.
  - 190.101. 1. There is hereby established a "State [Advisory Council on] Board of 2 Emergency Medical Services" [which shall] within the division of professional registration in the department of economic development. Notwithstanding any other provision of law to the contrary, the board shall act independently of the division of professional registration in the performance of its duties. The board shall consist of [fifteen] nine 5 members who shall be duly licensed emergency medical technicians. The members of the [council] **board** shall be appointed by the governor with the advice and consent of the senate and shall serve terms of four years, except that of the first members appointed, three shall serve for a term of one year, three shall serve for a term of two years, and three shall serve for a term of three years. If a vacancy occurs, the governor shall appoint a new member to 10 11 serve for the remainder of the unexpired term. The governor shall designate one of the 12 members as chairperson. The chairperson may appoint subcommittees that include [noncouncil] 13 nonboard members.
    - 2. The state EMS medical directors advisory committee and the regional EMS advisory committees will be recognized as subcommittees of the state [advisory council on emergency medical] **board of emergency medical** services.

- 3. The [council] **board** shall have [geographical representation and] representation from appropriate areas of expertise in emergency medical services including volunteers, professional organizations involved in emergency medical services, EMT's, paramedics, nurses, firefighters, physicians, ambulance service administrators, hospital administrators and other health care providers concerned with emergency medical services. The regional EMS advisory committees shall serve as a resource for the identification of potential members of the state [advisory council on emergency medical] **board of emergency medical** services.
- 4. [The members of the council and subcommittees shall serve without compensation except that the department of health and senior services shall budget for reasonable travel expenses and meeting expenses related to the functions of the council] There is hereby established in the state treasury a fund to be known as the "State Board of Emergency Medical Services Fund" which shall consist of moneys collected pursuant to sections 190.100 to 190.196 and any rules and regulations promulgated pursuant to such sections. The fund shall be administered by the department of revenue. Upon appropriation, money in the fund shall be used solely for the administration of sections 190.100 to 190.196. Notwithstanding the provisions of section 33.080, RSMo, to the contrary, any moneys remaining in the fund at the end of the biennium shall not revert to the credit of the general revenue fund. The state treasurer shall invest moneys in the fund in the same manner as other funds are invested. Any interest and moneys earned on such investments shall be credited to the fund.
- 5. [The purpose of the council is to make recommendations to the governor, the general assembly, and the department on policies, plans, procedures and proposed regulations on how to improve the statewide emergency medical services system. The council shall advise the governor, the general assembly, and the department on all aspects of the emergency medical services system.] Board members shall serve without compensation except for reasonable necessary and actual expenses incurred in the performance of duties as a board member. The board shall budget for compensation and reasonable travel expenses related to the functions of the board for all staff employed by the board.
- 6. The powers of the board are granted to enable the board to effectively supervise ambulance services, EMS systems, emergency medical technicians, stretcher vans, and stretcher van services, and to carry out the provisions of sections 190.100 to 190.205, RSMo. The board shall have the power:
- (1) To examine and determine the qualifications and fitness of applicants for all levels of air or ground ambulance service licenses issued pursuant to sections 190.108 and 190.109, all emergency medical response agency licenses issued pursuant to 190.133, all emergency medical technician licenses issued pursuant to 190.142, and all temporary

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- 53 emergency medical technician licenses issued pursuant to section 190.143;
- (2) To issue, renew, deny, suspend, revoke, or place on probation any air or ground ambulance service license, emergency medical response agency license, emergency medical technician license, or temporary emergency medical technician license pursuant to section 190.165;
  - (3) To conduct investigations of complaints, or conduct other investigations as deemed necessary by the board to discover violations of sections 190.100 to 190.196 or grounds for disciplining any person licensed or regulated by the board;
  - (4) To employ and to fix the compensation of full- or part-time staff which the board deems necessary to effect sections 190.100 to 190.196;
  - (5) To establish uniform standards for the reporting, collecting, and exchanging of data maintained pursuant to sections 190.100 to 190.196;
  - (6) Establish fees necessary to administer sections 190.100 to 190.196, including but not limited to fees for all licenses issued pursuant to sections 190.100 to 190.196;
  - (7) To adopt minimum standards concerning the training, supervision, and service limits of such persons or entities licensed by the board.
- 190.102. 1. The [department] **board** shall designate through regulation EMS regions and committees. The purpose of the regional EMS advisory committees is to advise and make recommendations to the region and the [department] **board** on:
  - (1) Coordination of emergency resources in the region;
- 5 (2) Improvement of public and professional education;
- 6 (3) Cooperative research endeavors;
  - (4) Development of standards, protocols and policies; and
- 8 (5) Voluntary multiagency quality improvement committee and process.
- 9 2. The members of the committees shall serve without compensation except that the 10 [department of health and senior services] **board** shall budget for reasonable travel expenses and 11 meeting expenses related to the functions of the committees.
- 3. The [director] **board** will appoint personnel to no less than six regional EMS committees from recommendations provided by recognized professional organizations. Appointments will be for four years with individuals serving until reappointed or replaced.
  - 4. The provisions of this section shall terminate on August 28, 2004.
  - 190.103. 1. One physician with expertise in emergency medical services from each of the EMS regions shall be [elected by that region's EMS medical directors] appointed by the board to serve as a regional EMS medical director. The regional EMS medical directors shall constitute the state EMS medical director's advisory committee and shall advise the [department]
  - 5 **board** and their region's ambulance services on matters relating to medical control and medical

6 direction in accordance with sections 190.001 to [190.245] **190.196** and rules **and regulations**7 adopted by the [department] **board** pursuant to sections 190.001 to [190.245] **190.196**.

- 2. A medical director is required for all ambulance services and emergency medical response agencies that provide: advanced life support services; basic life support services utilizing medications or providing assistance with patients' medications; or basic life support services performing invasive procedures including invasive airway procedures. The medical director shall provide medical direction to these services and agencies in these instances.
- 3. The medical director, in cooperation with the ambulance service or emergency medical response agency administrator, shall have the responsibility and the authority to ensure that the personnel working under their supervision are able to provide care meeting established standards of care with consideration for state and national standards as well as local area needs and resources. The medical director, in cooperation with the ambulance service or emergency medical response agency administrator, shall establish and develop triage, treatment and transport protocols, which may include authorization for standing orders.
- 4. All ambulance services and emergency medical response agencies that are required to have a medical director shall establish an agreement between the service or agency and their medical director. The agreement will include the roles, responsibilities and authority of the medical director beyond what is granted in accordance with sections 190.001 to [190.245] 190.196 and rules adopted by the [department] board pursuant to sections 190.001 to [190.245] 190.196. The agreement shall also include grievance procedures regarding the emergency medical response agency or ambulance service, personnel and the medical director.
- 190.105. 1. No person, either as owner, agent or otherwise, shall furnish, operate, conduct, maintain, advertise, or otherwise be engaged in or profess to be engaged in the business or service of the transportation of patients by ambulance in the air, upon the streets, alleys, or any public way or place of the state of Missouri unless such person holds a currently valid license from the [department] **board** for an ambulance service issued pursuant to the provisions of sections 190.001 to [190.245] **190.196**.
- 2. No ground ambulance shall be operated for ambulance purposes, and no individual shall drive, attend or permit it to be operated for such purposes in the state of Missouri unless the ground ambulance is under the immediate supervision and direction of a person who is holding a currently valid Missouri license as an emergency medical technician; except that nothing in this section shall be construed to mean that a duly registered nurse or a duly licensed physician be required to hold an emergency medical technician's license. Each ambulance service is responsible for assuring that any person driving its ambulance is competent in emergency vehicle operations and has a safe driving record.
  - 3. No license shall be required for an ambulance service, or for the attendant of an

16 ambulance, which:

- (1) Is rendering assistance in the case of an emergency, major catastrophe or any other unforeseen event or series of events which jeopardizes the ability of the local ambulance service to promptly respond to emergencies; or
- (2) Is operated from a location or headquarters outside of Missouri in order to transport patients who are picked up beyond the limits of Missouri to locations within or outside of Missouri, but no such outside ambulance shall be used to pick up patients within Missouri for transportation to locations within Missouri, except as provided in subdivision (1) of this subsection.
- 4. The issuance of a license under the provisions of sections 190.001 to [190.245] **190.196** shall not be construed so as to authorize any person to provide ambulance services or to operate any ambulances without a franchise in any city not within a county or in a political subdivision in any county **of the first classification with a charter form of government** with [a population of over nine hundred thousand] **more than one million** inhabitants, or a franchise, contract or mutual-aid agreement in any other political subdivision which has enacted an ordinance making it unlawful to do so.
- 5. Sections 190.001 to [190.245] **190.196** shall not preclude the adoption of any law, ordinance or regulation not in conflict with such sections by any city not within a county, or at least as strict as such sections by any county, municipality or political subdivision except that no such regulations or ordinances shall be adopted by a political subdivision in a county **of the first classification with a charter form of government and** with [a population of over nine hundred thousand] **more than one million** inhabitants except by the county's governing body.
- 6. In a county of the first classification with a charter form of government and with [a population of over nine hundred thousand] more than one million inhabitants, the governing body of the county shall set the standards for all ambulance services which shall comply with subsection 5 of this section. All such ambulance services must be licensed by the [department] board. The governing body of such county shall not prohibit a licensed ambulance service from operating in the county, as long as the ambulance service meets county standards.
- 7. An ambulance service or vehicle when operated for the purpose of transporting persons who are sick, injured, or otherwise incapacitated shall not be treated as a common or contract carrier under the jurisdiction of the Missouri public service commission.
- 8. Sections 190.001 to [190.245] **190.196** shall not apply to, nor be construed to include, any motor vehicle used by an employer for the transportation of such employer's employees whose illness or injury occurs on private property, and not on a public highway or property, nor to any person operating such a motor vehicle.
  - 9. A political subdivision that is authorized to operate a licensed ambulance service may

establish, operate, maintain and manage its ambulance service, and select and contract with a licensed ambulance service. Any political subdivision may contract with a licensed ambulance service.

- 10. Except as provided in subsections 5 and 6, nothing in section 67.300, RSMo, or subsection 2 of section 190.109, shall be construed to authorize any municipality or county which is located within an ambulance district or a fire protection district that is authorized to provide ambulance service to promulgate laws, ordinances or regulations related to the provision of ambulance services. This provision shall not apply to any municipality or county which operates an ambulance service established prior to August 28, 1998.
- 11. Nothing in section 67.300, RSMo, or subsection 2 of section 190.109 shall be construed to authorize any municipality or county which is located within an ambulance district or a fire protection district that is authorized to provide ambulance service to operate an ambulance service without a franchise in an ambulance district or a fire protection district that is authorized to provide ambulance service which has enacted an ordinance making it unlawful to do so. This provision shall not apply to any municipality or county which operates an ambulance service established prior to August 28, 1998.
- 12. No provider of ambulance service within the state of Missouri which is licensed by the [department] **board** to provide such service shall discriminate regarding treatment or transportation of emergency patients on the basis of race, sex, age, color, religion, sexual preference, national origin, ancestry, handicap, medical condition or ability to pay.
- 13. No provision of this section, other than subsections 5, 6, 10 and 11 of this section, is intended to limit or supersede the powers given to ambulance districts pursuant to this chapter or to fire protection districts pursuant to chapter 321, RSMo, or to counties, cities, towns and villages pursuant to chapter 67, RSMo.
- 190.108. 1. The [department] **board** shall, within a reasonable time after receipt of an application, cause such investigation as the [department] **board** deems necessary to be made of the applicant for an air ambulance license.
- 2. The [department] **board** shall have the authority and responsibility to license an air ambulance service in accordance with sections 190.001 to [190.245] **190.196**, and in accordance with rules adopted by the [department] **board** pursuant to sections 190.001 to [190.245] **190.196**.
- 7 The [department] **board** may promulgate rules relating to the requirements for an air ambulance license including, but not limited to:
- 9 (1) Medical control plans;
- 10 (2) Medical director qualifications;
- 11 (3) Air medical staff qualifications;
- 12 (4) Response and operations standards to assure that the health and safety needs of the

public are met; 13

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- 14 (5) Standards for air medical communications;
- 15 (6) Criteria for compliance with licensure requirements;
- 16 (7) Records and forms;
- 17 (8) Equipment requirements;
- 18 (9) Five-year license renewal;
- 19 (10) Quality improvement committees; and
- 20 (11) Response time, patient care and transportation standards.
- 3. Application for an air ambulance service license shall be made upon such forms as 22 prescribed by the [department] **board** in rules adopted pursuant to sections 190.001 to [190.245] 23 **190.196.** The application form shall contain such information as the [department] **board** deems 24 necessary to make a determination as to whether the air ambulance service meets all the requirements of sections 190.001 to [190.245] 190.196 and rules promulgated pursuant to 25 sections 190.001 to [190.245] 190.196. 26
  - 190.109. 1. The [department] board shall, within a reasonable time after receipt of an application, cause such investigation as the [department] board deems necessary to be made of the applicant for a ground ambulance license.
  - 2. Any person that owned and operated a licensed ambulance on December 31, 1997, shall receive an ambulance service license from the [department] board, unless suspended, revoked or terminated, for that ambulance service area which was, on December 31, 1997, described and filed with the [department] board as the primary service area for its licensed ambulances on August 28, 1998, provided that the person makes application and adheres to the rules and regulations promulgated by the [department] board pursuant to sections 190.001 to [190.245] **190.196**.
- 3. The [department] board shall issue a new ground ambulance service license to an ambulance service that is not currently licensed by the [department] board, or is currently licensed by the [department] board and is seeking to expand its ambulance service area, except as provided in subsection 4 of this section, to be valid for a period of five years, unless suspended, revoked or terminated, when the [director] board finds that the applicant meets the requirements of ambulance service licensure established pursuant to sections 190.100 to 16 17 [190.245] **190.196** and the rules adopted by the [department] **board** pursuant to sections 190.001 to [190.245] **190.196**. In order to be considered for a new ambulance service license, an 18 ambulance service shall submit to the [department] board a letter of endorsement from each 19 20 ambulance district or fire protection district that is authorized to provide ambulance service, or from each municipality not within an ambulance district or fire protection district that is authorized to provide ambulance service, in which the ambulance service proposes to operate.

If an ambulance service proposes to operate in unincorporated portions of a county not within an ambulance district or fire protection district that is authorized to provide ambulance service, in order to be considered for a new ambulance service license, the ambulance service shall submit to the [department] **board** a letter of endorsement from the county. Any letter of endorsement shall verify that the political subdivision has conducted a public hearing regarding the endorsement and that the governing body of the political subdivision has adopted a resolution approving the endorsement.

- 4. A contract between a political subdivision and a licensed ambulance service for the provision of ambulance services for that political subdivision shall expand, without further action by the [department] **board**, the ambulance service area of the licensed ambulance service to include the jurisdictional boundaries of the political subdivision. The termination of the aforementioned contract shall result in a reduction of the licensed ambulance service's ambulance service area by removing the geographic area of the political subdivision from its ambulance service area, except that licensed ambulance service providers may provide ambulance services as are needed at and around the state fair grounds for protection of attendees at the state fair.
- 5. The [department] **board** shall renew a ground ambulance service license if the applicant meets the requirements established pursuant to sections 190.001 to [190.245] **190.196**, and the rules adopted by the [department] **board** pursuant to sections 190.001 to [190.245] **190.196**.
- 6. The [department] **board** shall promulgate rules relating to the requirements for a ground ambulance service license including, but not limited to:
  - (1) Vehicle design, specification, operation and maintenance standards;
- 45 (2) Equipment requirements;

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- (3) Staffing requirements;
  - (4) Five-year license renewal;
- (5) Records and forms;
- 49 (6) Medical control plans;
- 50 (7) Medical director qualifications;
  - (8) Standards for medical communications;
- 52 (9) Memorandums of understanding with emergency medical response agencies that provide advanced life support;
  - (10) Quality improvement committees; and
- 55 (11) Response time, patient care and transportation standards.
- 7. Application for a ground ambulance service license shall be made upon such forms as prescribed by the [department] **board** in rules adopted pursuant to sections 190.001 to [190.245] **190.196**. The application form shall contain such information as the [department]

board deems necessary to make a determination as to whether the ground ambulance service meets all the requirements of sections 190.001 to [190.245] **190.196** and rules promulgated pursuant to sections 190.001 to [190.245] **190.196**.

190.120. 1. No ambulance service license shall be issued pursuant to sections 190.001 to [190.245] **190.196**, nor shall such license be valid after issuance, nor shall any ambulance be operated in Missouri unless there is at all times in force and effect insurance coverage issued by an insurance company for each and every ambulance owned or operated by or for the applicant or licensee, or unless any city not within a county which owns or operates the license has at all times sufficient self-insurance coverage to provide for the payment of damages in an amount as prescribed in regulation:

- (1) For injury to or death of individuals in accidents resulting from any cause for which the owner of said vehicle would be liable on account of liability imposed on him by law, regardless of whether the ambulance was being driven by the owner or the owner's agent; and
- (2) For the loss of or damage to the property of another, including personal property, under like circumstances.
- 2. The insurance policy, or in the case of a self-insured city not within a county, proof of self-insurance, shall be submitted by all licensees required to provide such insurance pursuant to sections 190.001 to [190.245] **190.196**. The insurance policy, or proof of the existence of self-insurance of a city not within a county, shall be submitted to the [director] **board**, in such form as the [director] **board** may specify, for the [director's] **board's** approval prior to the issuance of each ambulance service license.
- 3. Every insurance policy required by the provisions of this section shall contain or in the case of a self-insured city not within a county shall have proof of a provision for a continuing liability thereunder to the full amount thereof, notwithstanding any recovery thereon; that the liability of the insurer shall not be affected by the insolvency or the bankruptcy of the assured; and that until the policy is revoked the insurance company or self-insured city not within a county will not be relieved from liability on account of nonpayment of premium, failure to renew license at the end of the year, or any act or omission of the named assured. Such policy of insurance or self-insurance shall be further conditioned for the payment of any judgments up to the limits of said policy, recovered against any person other than the owner, the owner's agent or employee, who may operate the same with the consent of the owner.
- 4. Every insurance policy or self-insured city not within a county as required by the provisions of this section shall extend for the period to be covered by the license applied for and the insurer shall be obligated to give not less than thirty days' written notice to the [director] **board** and to the insured before any cancellation or termination thereof earlier than its expiration date, and the cancellation or other termination of any such policy shall automatically revoke and

terminate the licenses issued for the ambulance service covered by such policy unless covered by another insurance policy in compliance with sections 190.001 to [190.245] **190.196**.

- 190.131. 1. The [department] **board** shall accredit or certify training entities for first responders, emergency medical dispatchers, emergency medical technicians-basic and emergency medical technicians-paramedic, for a period of [five] **two** years, if the applicant meets the requirements established pursuant to sections 190.001 to [190.245] **190.196**.
  - 2. Such rules promulgated by the [department] **board** shall set forth the minimum requirements for entrance criteria, training program curricula, instructors, facilities, equipment, medical oversight, record keeping, and reporting.
  - 3. Application for training entity accreditation or certification shall be made upon such forms as prescribed by the [department] **board** in rules adopted pursuant to sections 190.001 to [190.245] **190.196**. The application form shall contain such information as the [department] **board** deems reasonably necessary to make a determination as to whether the training entity meets all requirements of sections 190.001 to [190.245] **190.196** and rules promulgated pursuant to sections 190.001 to [190.245] **190.196**.
  - 4. Upon receipt of such application for training entity accreditation or certification, the [department] **board** shall determine whether the training entity, its instructors, facilities, equipment, curricula and medical oversight meet the requirements of sections 190.001 to [190.245] **190.196** and rules promulgated pursuant to sections 190.001 to [190.245] **190.196**.
  - 5. Upon finding these requirements satisfied, the [department] **board** shall issue a training entity accreditation or certification in accordance with rules promulgated by the [department] **board** pursuant to sections 190.001 to [190.245] **190.196**.
  - 6. [Subsequent to] **After** the issuance of a training entity accreditation or certification, the [department] **board** shall cause a periodic review of the training entity to assure continued compliance with the requirements of sections 190.001 to [190.245] **190.196** and all rules promulgated pursuant to sections 190.001 to [190.245] **190.196**.
  - 7. No person or entity shall hold itself out or provide training required by this section without accreditation or certification by the [department] **board**.
  - 190.133. 1. The [department] **board** shall, within a reasonable time after receipt of an application, cause such investigation as the [department] **board** deems necessary to be made of the applicant for an emergency medical response agency license.
- 2. The [department] **board** shall issue a license to any emergency medical response agency which provides advanced life support if the applicant meets the requirements established pursuant to sections 190.001 to [190.245] **190.196**, and the rules adopted by the [department] **board** pursuant to sections 190.001 to [90.245] **190.196**. The [department] **board** may promulgate rules relating to the requirements for an emergency medical response agency

- 9 including, but not limited to:
- 10 (1) A licensure period of five years;
- 11 (2) Medical direction;
- 12 (3) Records and forms; and
- 13 (4) Memorandum of understanding with local ambulance services.
- 3. Application for an emergency medical response agency license shall be made upon such forms as prescribed by the [department] **board** in rules adopted pursuant to sections 190.001 to [190.245] **190.196**. The application form shall contain such information as the [department] **board** deems necessary to make a determination as to whether the emergency medical response agency meets all the requirements of sections 190.001 to [190.245] **190.196**. and rules promulgated pursuant to sections 190.001 to [190.245] **190.196**.
- 4. No person or entity shall hold itself out as an emergency medical response agency that provides advanced life support or provide the services of an emergency medical response agency that provides advanced life support unless such person or entity is licensed by the [department] board.
  - 190.142. 1. The [department] **board** shall, within a reasonable time after receipt of an application, cause such investigation as it deems necessary to be made of the applicant for an emergency medical technician's license. The [director] **board** may authorize investigations into criminal records in other states for any applicant.
  - 2. The [department] **board** shall issue a license to all levels of emergency medical technicians, for a period of five years, if the applicant meets the requirements established pursuant to sections 190.001 to [190.245] **190.196** and the rules adopted by the [department] **board** pursuant to sections 190.001 to [190.245] **190.196**. The [department] **board** may promulgate rules relating to the requirements for an emergency medical technician including but not limited to:
- 11 (1) Age requirements;

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- 12 (2) Education and training requirements based on respective national curricula of the 13 United States Department of Transportation and any modification to such curricula specified by 14 the [department] **board** through rules adopted pursuant to sections 190.001 to [190.245] 15 **190.196**;
  - (3) Initial licensure testing requirements;
  - (4) Continuing education and relicensure requirements; and
- 18 (5) Ability to speak, read and write the English language.
- 3. Application for all levels of emergency medical technician license shall be made upon such forms as prescribed by the [department] **board** in rules adopted pursuant to sections 190.001 to [190.245] **190.196**. The application form shall contain such information as the

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[department] board deems necessary to make a determination as to whether the emergency

- 23 medical technician meets all the requirements of sections 190.001 to [190.245] 190.196 and rules
- promulgated pursuant to sections 190.001 to [190.245] **190.196**.
- 4. All levels of emergency medical technicians may perform only that patient care which 25 26 is:
- 27 (1) Consistent with the training, education and experience of the particular emergency 28 medical technician; and
  - (2) Ordered by a physician or set forth in protocols approved by the medical director.
- 5. No person shall hold themselves out as an emergency medical technician or provide the services of an emergency medical technician unless such person is licensed by the 32 [department] board.
- 33 6. All patients transported in a supine position in a vehicle other than an ambulance shall 34 receive an appropriate level of care. The [department] board shall promulgate rules regarding the provisions of this section. This subsection shall only apply to vehicles transporting patients for a fee. 36
  - 190.143. 1. Notwithstanding any other provisions of law, the [department] board may grant a ninety-day temporary emergency medical technician license to all levels of emergency medical technicians who meet the following:
    - (1) Can demonstrate that they have, or will have employment requiring an emergency medical technician license;
    - (2) Have been licensed as an emergency medical technician in Missouri and fingerprints need to be submitted to the Federal Bureau of Investigation to verify the existence or absence of a criminal history, or they are currently licensed and the license will expire before a verification can be completed of the existence or absence of a criminal history;
- 10 (3) Have submitted a complete application upon such forms as prescribed by the [department] board in rules adopted pursuant to sections 190.001 to [190.245] 190.196; 11
  - (4) Have not been disciplined pursuant to sections 190.001 to [190.245] 190.196 and rules promulgated pursuant to sections 190.001 to [190.245] **190.196**;
- 14 (5) Meet all the requirements of rules promulgated pursuant to sections 190.001 to 15 190.245.
- 2. A temporary emergency medical technician license shall only authorize the license to practice while under the immediate supervision of a licensed emergency medical technician-basic, emergency medical technician-paramedic, registered nurse or physician who 19 is currently licensed, without restrictions, to practice in Missouri.
- 20 3. A temporary emergency medical technician license shall automatically expire either 21 ninety days from the date of issuance or upon the issuance of a five-year emergency medical

22 technician license.

190.160. The renewal of any license shall require conformance with sections 190.001 to [190.245] **190.196** and rules adopted by the [department] **board** pursuant to sections 190.001 to [190.245] **190.196**.

- 190.165. 1. The [department] **board** may refuse to issue or deny renewal of any certificate, permit or license required pursuant to sections 190.100 to [190.245] **190.196** for failure to comply with the provisions of [this act] **sections 190.100** to **190.205** or any lawful regulations promulgated by the [department] **board** to implement its provisions as described in subsection 2 of this section. The [department] **board** shall notify the applicant in writing of the reasons for the refusal and shall advise the applicant of his or her right to file a complaint with the administrative hearing commission as provided by chapter 621, RSMo.
  - 2. The [department] **board** may cause a complaint to be filed with the administrative hearing commission as provided by chapter 621, RSMo, against any holder of any certificate, permit or license required by sections 190.100 to [190.245] **190.196** or any person who has failed to renew or has surrendered his or her certificate, permit or license for failure to comply with the provisions of sections 190.100 to [190.245] **190.196** or any lawful regulations promulgated by the [department] **board** to implement such sections. Those regulations shall be limited to the following:
  - (1) Use or unlawful possession of any controlled substance, as defined in chapter 195, RSMo, or alcoholic beverage to an extent that such use impairs a person's ability to perform the work of any activity licensed or regulated by sections 190.100 to [190.245] **190.196**;
  - (2) Being finally adjudicated and found guilty, or having entered a plea of guilty or nolo contendere, in a criminal prosecution under the laws of any state or of the United States, for any offense reasonably related to the qualifications, functions or duties of any activity licensed or regulated pursuant to sections 190.100 to [190.245] **190.196**, for any offense an essential element of which is fraud, dishonesty or an act of violence, or for any offense involving moral turpitude, whether or not sentence is imposed;
  - (3) Use of fraud, deception, misrepresentation or bribery in securing any certificate, permit or license issued pursuant to sections 190.100 to [190.245] **190.196** or in obtaining permission to take any examination given or required pursuant to sections 190.100 to [190.245] **190.196**;
  - (4) Obtaining or attempting to obtain any fee, charge, tuition or other compensation by fraud, deception or misrepresentation;
- 30 (5) Incompetency, misconduct, gross negligence, fraud, misrepresentation or dishonesty 31 in the performance of the functions or duties of any activity licensed or regulated by sections 32 190.100 to [190.245] **190.196**;

33 (6) Violation of, or assisting or enabling any person to violate, any provision of sections 34 190.100 to [190.245] **190.196**, or of any lawful rule or regulation adopted by the [department] **board** pursuant to sections 190.100 to [190.245] **190.196**;

- (7) Impersonation of any person holding a certificate, permit or license or allowing any person to use his or her certificate, permit, license or diploma from any school;
- (8) Disciplinary action against the holder of a license or other right to practice any activity regulated by sections 190.100 to [190.245] **190.196** granted by another state, territory, federal agency or country upon grounds for which revocation or suspension is authorized in this state;
- (9) For an individual being finally adjudged insane or incompetent by a court of competent jurisdiction;
- (10) Assisting or enabling any person to practice or offer to practice any activity licensed or regulated by sections 190.100 to [190.245] **190.196** who is not licensed and currently eligible to practice pursuant to sections 190.100 to [190.245] **190.196**;
  - (11) Issuance of a certificate, permit or license based upon a material mistake of fact;
  - (12) Violation of any professional trust or confidence;
- (13) Use of any advertisement or solicitation which is false, misleading or deceptive to the general public or persons to whom the advertisement or solicitation is primarily directed;
- (14) Violation of the drug laws or rules and regulations of this state, any other state or the federal government;
- (15) Refusal of any applicant or licensee to cooperate with the board during any investigation;
- (16) Any conduct or practice which is or might be harmful or dangerous to the mental or physical health of a patient or the public;
- (17) Gross negligence or repeated negligence in the performance of the functions or duties of any activity licensed by this chapter.
- 3. After the filing of such complaint, the proceedings shall be conducted in accordance with the provisions of chapter 621, RSMo. Upon a finding by the administrative hearing commission that the grounds, provided in subsection 2 of this section, for disciplinary action are met, the [department] **board** may, singly or in combination, censure or place the person named in the complaint on probation on such terms and conditions as the [department] **board** deems appropriate for a period not to exceed five years, or may suspend, for a period not to exceed three years, or revoke the license, certificate or permit.
- 4. An individual whose license has been revoked shall wait one year from the date of revocation to apply for relicensure. Relicensure shall be at the discretion of the [department] **board** after compliance with all the requirements of sections 190.100 to [190.245] **190.196**

relative to the licensing of an applicant for the first time. **Any individual whose license has**70 been revoked twice within a five-year period shall not be eligible for relicensure.

- 5. The [department] **board** may notify the proper licensing authority of any other state in which the person whose license was suspended or revoked was also licensed of the suspension or revocation.
- 6. Any person, organization, association or corporation who reports or provides information to the [department] **board** pursuant to the provisions of sections 190.100 to [190.245] **190.196** and who does so in good faith shall not be subject to an action for civil damages as a result thereof.
- 7. The [department of health and senior services] **board** may suspend any certificate, permit or license required pursuant to sections 190.100 to [190.245] **190.196** simultaneously with the filing of the complaint with the administrative hearing commission as set forth in subsection 2 of this section, if the [department] **board** finds that there is an imminent threat to the public health. The notice of suspension shall include the basis of the suspension and notice of the right to appeal such suspension. The licensee may appeal the decision to suspend the license, certificate or permit to the [department] **board**. The appeal shall be filed within ten days from the date of the filing of the complaint. A hearing shall be conducted by the [department] **board** within ten days from the date the appeal is filed. The suspension shall continue in effect until the conclusion of the proceedings, including review thereof, unless sooner withdrawn by the [department] **board**, dissolved by a court of competent jurisdiction or stayed by the administrative hearing commission.
- 190.171. Any person aggrieved by an official action of the [department of health and senior services] **board** affecting the licensed status of a person [under] **pursuant to** the provisions of sections 190.001 to [190.245] **190.196**, including the refusal to grant, the grant, the revocation, the suspension, or the failure to renew a license, may seek a determination thereon by the administrative hearing commission pursuant to the provisions of section 621.045, RSMo, and it shall not be a condition to such determination that the person aggrieved seek a reconsideration, a rehearing, or exhaust any other procedure within the [department of health and senior services or the department of social services] **board**.

190.172. Notwithstanding the provisions of subdivision (3) of subsection 3 of section 621.045, RSMo, to the contrary, if no contested case has been filed against the licensee, the agency shall submit a copy of the settlement agreement signed by all of the parties within fifteen days after signature to the administrative hearing commission for determination that the facts agreed to by the parties to the settlement constitute grounds for denying or disciplining the license of the licensee. Any person who is directly harmed by the specific conduct for which the discipline is sought may submit a written impact statement to the

8 administrative hearing commission for consideration in connection with the commission's

9 review of the settlement agreement.

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- 190.173. All investigations conducted in response to allegations of violations of sections 190.100 to 190.196 shall be completed within six months of receipt of the allegation.
- 190.175. 1. Each ambulance service licensee or emergency medical response agency licensee shall maintain accurate records, which contain information concerning the care and, if applicable, the transportation of each patient.
  - 2. Records will be retained by the ambulance service licensees and emergency medical response agency licensees for five years, readily available for inspection by the [department] **board**, notwithstanding transfer, sale or discontinuance of the ambulance services or business.
  - 3. An ambulance report, approved by the [department] **board**, shall be completed for each ambulance run on which are entered pertinent remarks by the emergency medical technician, and such other items as specified by rules promulgated by the [department] **board**.
- 4. Such records shall be available for inspection by the [department] **board** at any reasonable time during business hours.
- 190.176. 1. The [department] **board** shall develop and administer a uniform data collection system on all ambulance runs and injured patients, pursuant to rules promulgated by the [department] **board** for the purpose of injury etiology, patient care outcome, injury prevention and research purposes. The [department] **board** shall not require disclosure by hospitals of data elements pursuant to this section unless those data elements are required by a federal agency or were submitted to the department as of January 1, 1998, pursuant to:
  - (1) Departmental regulation of trauma centers; or
- 8 (2) The Missouri head and spinal cord injury registry established by sections 192.735 to 9 192.745, RSMo; or
  - (3) Abstracts of inpatient hospital data; or
- 11 (4) If such data elements are requested by a lawful subpoena or subpoena duces tecum.
- 2. All information and documents in any civil action, otherwise discoverable, may be obtained from any person or entity providing information pursuant to the provisions of sections 14 190.001 to 190.245.
  - 190.180. 1. Any person violating, or failing to comply with, the provisions of sections 190.001 to 190.245 is guilty of a class B misdemeanor.
- 2. Each day that any violation of, or failure to comply with, sections 190.001 to 190.245 is committed or permitted to continue shall constitute a separate and distinct offense and shall be punishable as such hereunder; but the court may, in appropriate cases, stay the cumulation of penalties.

3. The attorney general of Missouri shall have concurrent jurisdiction with any and all prosecuting attorneys to prosecute persons in violation of sections 190.001 to 190.245, and the attorney general or prosecuting attorney may institute injunctive proceedings against any person operating in violation of sections 190.001 to 190.245.

- 4. The prosecuting attorney for the county in which the violation of a political subdivision's law, ordinance or regulation relating to the provision of ambulance services occurs may prosecute such violations in the circuit court of that county. The legal officer or attorney for the political subdivision may be appointed by the prosecuting attorney as special assistant prosecuting attorney for the prosecution of any such violation.
- 5. A person, acting as owner, agent or otherwise, who holds a valid license for an ambulance service, shall not, incident to such person's business or service of transporting patients, violate any applicable law, ordinance or regulation of any political subdivision by providing ambulance services or operating any ambulances without a franchise, contract or mutual-aid agreement in such political subdivision, or by violating any such franchise, contract or mutual-aid agreement by any political subdivision which has enacted ordinances making it unlawful to do so. If the [department] **board** receives official written notification by a political subdivision that an ambulance service has been adjudicated and found to be in violation of any applicable law or ordinance, such ambulance service shall be subject to licensure action by the [department] **board**.
- 6. No provision of this section is intended to limit or supersede a political subdivision's right to enforce any law, ordinance, regulation, franchise, contract or mutual-aid agreement.
- 7. The provisions of subsections 4, 5 and 6 of this section shall not apply to a city not within a county and any county of the first classification with a [population of over nine hundred thousand] charter form of government and with more than one million inhabitants and any licensed ambulance service when operating in a city not within a county.
- 190.185. The [department] **board** shall adopt, amend, promulgate, and enforce such rules, regulations and standards with respect to the provisions of this chapter as may be designed to further the accomplishment of the purpose of this law in promoting state-of-the-art emergency medical services in the interest of public health, safety and welfare. [When promulgating such rules and regulations, the department shall consider the recommendations of the state advisory council on emergency medical services.] No rule or portion of a rule promulgated pursuant to the authority of sections 190.001 to 190.245 shall become effective unless it has been promulgated pursuant to [the provisions of] chapter 536, RSMo.
- 190.190. 1. All ambulance vehicles or aircraft that have or are qualified to have a valid license issued by the [department] **board** on the day that sections 190.001 to 190.245 take effect will have their ambulance vehicle or aircraft license expiration date extended to a date that is one

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year after the effective date of sections 190.001 to 190.245.

- 2. All ambulance services shall have until August 28, 1999, to comply with the provisions of sections 190.001 to 190.245 and rules developed pursuant to sections 190.001 to 190.245. Pursuant to sections 190.001 to 190.245 the [department] board may adjust the initial 7 period of licensure, from one year to five years, of any ambulance service licensed pursuant to sections 190.001 to 190.245, to equalize the number of licenses that may be renewed during each year of any five-year licensure period. 10
  - 190.196. 1. No employer shall knowingly employ or permit any employee to perform any services for which a license, certificate or other authorization is required by sections 190.001 to 190.245, or by rules adopted pursuant to sections 190.001 to 190.245, unless and until the person so employed possesses all licenses, certificates or authorizations that are required.
- 2. Any person or entity that employs or supervises a person's activities as a first responder or emergency medical dispatcher shall cooperate with the [department's] board's 6 efforts to monitor and enforce compliance by those individuals subject to the requirements of sections 190.001 to 190.245.

Section B. Section A of this act shall become effective on January 1, 2003.